



ENVIRONMENT • SOCIAL • GOVERNANCE

Sustainability Benchmarking Collaborative

Monthly Webinar

November 20, 2020

Hedstrom Associates



Welcome... (final participants)

Company	Pre-Registered
• Burns*	Doug Dietrich*
• Cargill*	Eliza Clark*
• Coca-Cola	Sha Green
• CMS	Jessica Spagnuolo; Kristen Trovillion*
• Dell*	Federico Sendel*
Duke Energy	Julie Hyde
• Eastman	Jen Creek
• Fluor	Nancy Kralik
Hain Celestial	Simon Wong
• Hexion	Syd Lindquist

^{*} First webinar

Shading: Darker = 2018 Founding Member

Company	Pre-Registered
Marriott International	Claire Cutting
NextEra Energy	Charlotte Anderson
 Northrop Grumman 	Stanley Merritt
• PPG	Mike Corcoran
• UPS	Andria Smith
Waters Corp	Andrew Pastor
• Wyndham	Rishi Shah

Our Team

Gib Hedstrom Larry Krupp Allie Barrett Beth Tener Dean Slocum

Our Guest



Halina Caravello

(Program Director, Chief EHS Officers' Council)



Agenda

- What's New? (15 minutes)
- Responding to Investors in 2021 (30 minutes)
 - Recap:
 - Polling Results: TCB Global Investor Relations Council
 - BlackRock: Messages to Board members
 - Major ESG Developments: Past 30 Days
 - Discussion:
 - How to tell our story?
 - What does this mean over next 1-2 years?
- 2021 Look Ahead (5 Minutes)
 - KSI Review



What's New?

Enhancements

- Website speed
- Rainbow Charts (4 colors → 3 colors)
- Summary Bubble Chart (vs. All Companies → + industry sector/sub-sector)

Updates - Coming Soon

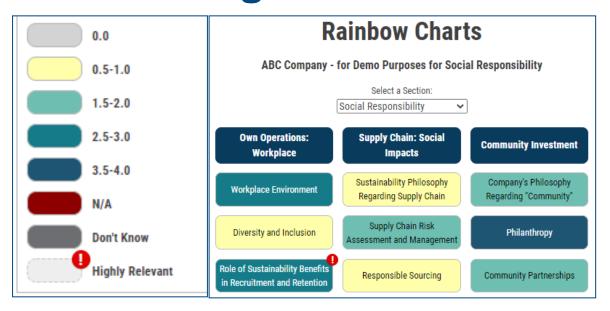
- The Conference Board launch
- ESG Performance Maps: Special Review Session
- Annual KSI Review
- Excel Toolkit (v1.0 → v2.0)
- Schedule 2021 webinars

Enhancement: Rainbow Charts

Rainbow Charts

Has Been:

4 Ranges

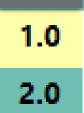


Now:

3 Ranges



- 1.5 to 2.5
- 3.0 to 4.0



Score

3.0

* During August 27 webinar, we polled participants. An overwhelming majority agreed that we should *simplify* and move to three score ranges



Enhancement: Summary Bubble Charts

Summary Bubble Chart

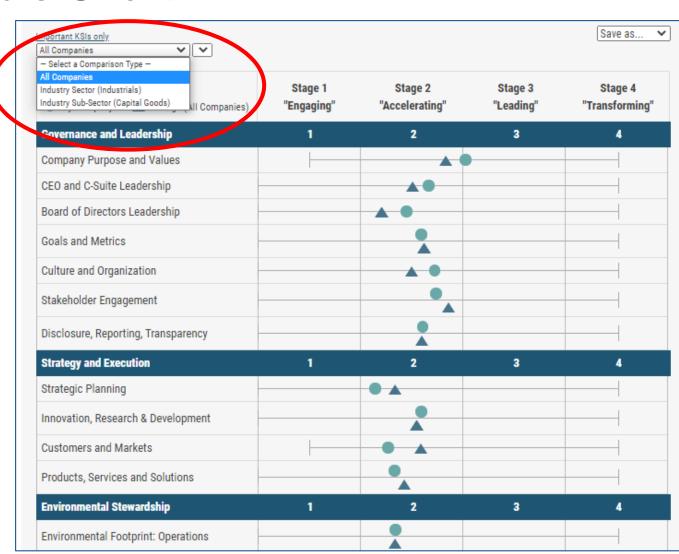
Coming Soon

[For Join Options B, C] Compare to:

- All Companies
- Industry Sector
- Industry Sub-Sector

[For Join Option A (& TCB)]

- All Companies
- Industry Sector





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Update: The Conference Board Launch



Launched!



The Conference Board licenses ESG Navigator!

- "Since 2015, over 80 members of The Conference Board ESG Center have actively used and shaped ESG Navigator. We are excited to make this unique and concise platform available to our member companies globally."

 Uwe Schulte, Director, Global Sustainability Centre
- "The global membership of The Conference Board 1,000+ companies worldwide - will benefit from the power and elegant simplicity of the ESG Navigator benchmarking platform."

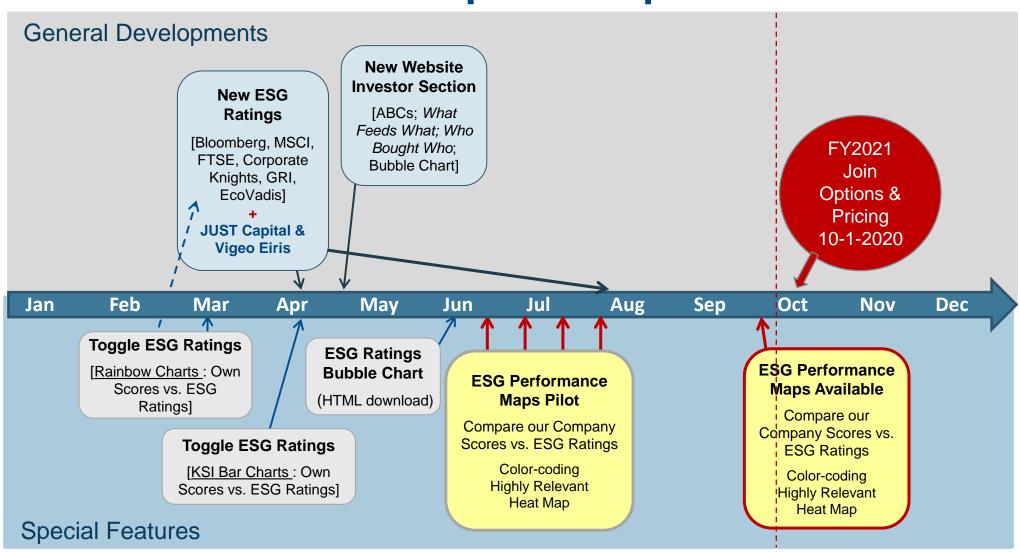
Rainer Schultheis, Executive Vice President, International

 "ESG Navigator distills 30 years of industry knowledge, interactions with dozens of CEOs, board members, and ESG expertise into an easy-to-use, online assessment tool."

Paul Washington, Executive Director, ESG Center



ESG Performance Maps: Recap...





ESG Performance Maps: keen interest....



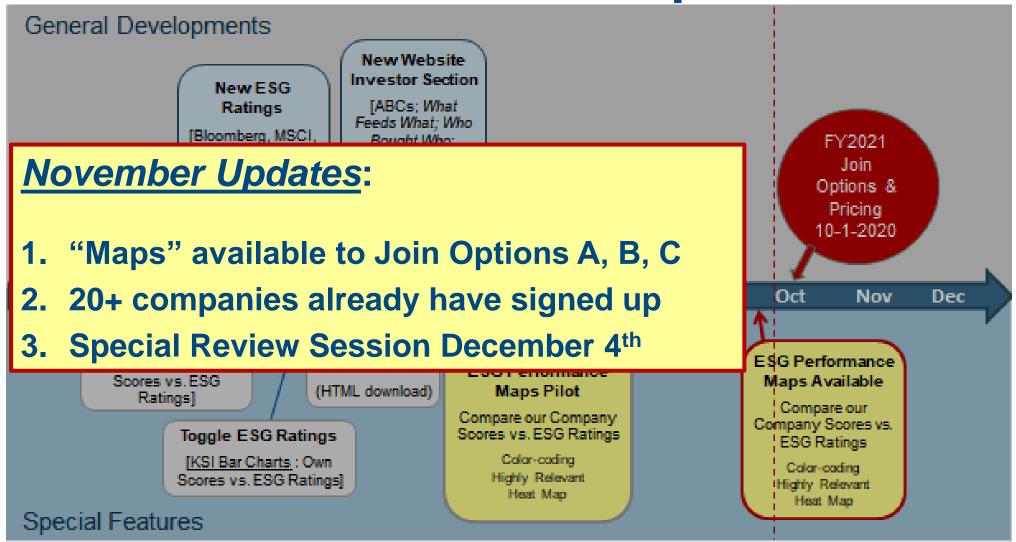


- Color = how well positioned your company is, given the Coverage by each Rating
 - Green = very well positioned
 - <u>Light Green</u> = b/c not covered
 - <u>Dark Green</u> = b/c your score
 - Yellow = somewhat positioned
 - Red = poorly positioned

	Ratings Organization - Overlap			
Your Score	High	Med.	Low	
High 3.0 - 4.0	green	green	green	
Med. 1.5 - 2.5	yellow	green	green	
Low 0.5 - 1.0	red	yellow	green	



November 2020 Update



ESG Performance Maps: Special Session

FEES:	Option A	Option B	Option C
ANNUAL SUBSCRIPTION FEE: Effective September 2020	Free	\$2,500	\$4,000
Discount for Founding Members (Data entry before 10/1/2018 and updated during 2020)	n/a	-500	-800
OPTIONS (additive to annual fee)			
\$ Excel Toolkit: Scoring sheets & summary report	\$700	included	included
\$ Best Practices Library: Excel File - sortable	\$900	included	included
SESG Performance Maps: The basic features in place September 2020 with upgrades	\$2,200	\$1,800	\$1,600
Total fees depend on options selected:			
TOTAL: Companies with Data entry after 10/1/2018	Depends on options selected	\$4,300	\$5,600
TOTAL: Founding Members - Data before 10/1/2018; updated during 2020	N/A	\$3,800	\$4,800

Quarterly Strategy DiscussionFriday December 4 from 1-2pm EST

Update: Annual KSI Review

Annual KSI Review

Objective & History

Objective

- Update (for recent developments)
- Streamline (reduce redundancy)
- Sharpen (Stage 1-4 descriptors)
- Retain the integrity (for yearover-year comparisons)

Past Updates

- **Jan. 2020** (147 → 129 KSIs)
- Aug 2018 (157 → 147 KSIs)

Next Update

Why Now?

- 2020 Developments
 - COVID
 - Other social issues
 - BlackRock and investor ESG developments
- TCB (get non-USA input)

Timing

- Dec 2019: Ask for Input
- Jan 2020: Make changes

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ESG Navigator

Investors

r Scorecard

Update: Excel Toolkit

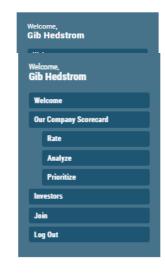
Today

- 1. Request Excel sheet [included in Options B, C; "a-la-carte" for Option A]
- 2. Receive Special Excel Analysis Report [ditto]
 - Typically 5-25 people
 - Core ESG Network

2021 - Q1

- 1. "Excel Toolkit 2.0"
 - Send globally (30-100 people)
 - Enhanced Analysis Report
- 2. Upload/Download





Distributing Excel Internally
Special Excel Analysis Report
Access ESG Ratings Bubble Chart

Excel Toolkit

<u>Distributing Excel Internally</u>

An Excel version of the ESG Navigator rating criteria is available to all Registered Users (individuals/companies that have requested log-in access). The Excel Toolkit described below is included at no cost for subscribers to Join Option B (Basic) and Join Option C (Advanced). The Excel Toolkit is available to Option A subscribers for a fee.

Resources

In an effort to preserve confidentiality, each Excel sheet sent to a Registered User is pre-loaded with your company name. All aspects of the Excel sheet except for the rating column and comments column are locked.

- If you want to access the Excel Toolkit, please email Gib Hedstrom
 - Free for subscribers to Option B and Option C.
 - · Extra fee for subscribers to Option A.
- · You then send the Excel sheet out to multiple people in the company, asking them to complete the ratings.
- After you receive the completed ratings (Excel sheets) back, you send to us and we shoot back a Special Excel Analysis Report.

Special Excel Analysis Report

Don't waste your time comparing and analyzing responses on multiple Excel sheets you receive back from your colleagues. We have a program to to analyze the results (instead of you having to have an analyst do so manually).

- · You send us complete Excel files and
- We shoot back a full report with analysis.
- Coming soon: upload a completed Excel file directly to the website.

Access Special ESG Ratings Bubble Chart

Wouldn't you love to see - in one simple chart -

- . How your company stacks up on a set of critical ESG factors AND
- How a dozen of the major ESG ratings address (or do not address) those factors?

More details in this section.



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Game On!



November 2020 Update

Dear ESG Navigator Colleague,

20 Years On... The Tide Just Turned!



"In economics, things take longer to happen than you think they will...

...and then they happen faster than you thought they could."

Rudi Dornbusch



The Rapid Rise of ESG: How are Investor Relations Officers to Respond?

The Conference Board
Global Investor Relations Executives Council
(GIRC)

Webinar

November 13, 2020

What do Investors Want: Polling Questions

Polling Question #1 to GIRC (with results)

Over the <u>past 18 months</u>, the importance of ESG to mainstream investors has become:

- 1. Significantly more important = 33%
- 2. Somewhat more important = 63%
- 3. Stayed about the same = 4%
- 4. Somewhat less important = 0%
- 5. Significantly less important = 0%

What do Investors Want: Polling Questions

Polling Question #2 to GIRC (with results)

Over the <u>next 18 months</u>, the importance of ESG to mainstream investors <u>will become</u>:

- 1. Significantly more important than it is today = 50%
- 2. Somewhat more important than it is today = 41%
- 3. Stayed about the same as it is today = 9%
- 4. Somewhat less important than it is today = 0%
- 5. Significantly less important than it is today = 0%

What do Investors Want: Polling Questions

Polling Question #3 to GIRC (with results)

What's the balance of your investor ESG interest today:

ESG Ratings <u>and</u> Telling Our Story?

- 1. $\sim 80/20$ significantly more attention to DATA (ESG ratings, etc.) = 5%
- 2. $\sim 60/40$ Somewhat more attention to DATA (ESG ratings, etc.) = 20%
- 3. $\sim 50/50$ About the same on data/ratings and telling our company's story = 20%
- 4. \sim 40/60 Somewhat more attention to telling our company's story = 20%
- 5. \sim 20/80 Significantly more attention to telling our company's story = 35%



What do Investors Want: BlackRock on NACD Webinar



Michelle Edkins – BlackRock

BlackRock

September 2020



What do Investors Want: BlackRock on NACD Webinar



Five Engagement Priorities

- 1. Board Quality
- 2. Environmental Risks and Opportunities
- 3. Corporate Strategy and Capital Allocation
- 4. Human Capital Management
- 5. Compensation that Promotes Long-termism

What do Investors Want: BlackRock on NACD Webinar

How does BlackRock Gather Info about these "soft" topics? Michelle's Answer

Yes we are very data-driven and retrospective... the data aggregation and the proxy advisors' research are an input into what we do –

but the company's own reporting is way more important.



Breakout Groups

Changing the Balance:

Earn strong ratings and...

Tell a compelling story

What makes for a good story?

(re ESG governance and strategy - to tell investors)

- What makes for a good story (re ESG)?
- 1. Pick a top 5 issue for investors
- 2. Track major news developments
- 3. Candid look in the mirror (benchmark peers)
 - a) Identify gaps and leaders
 - b) Examine best practice examples
- 4. Propose simple fixes



EXAMPLE: a Stage 3+ company

- 1. <u>Issue</u> = Board Engagement
- 2. News Developments = BlackRock growing importance
- 3. Candid look in the mirror:
 - Outstanding board engagement
 - But to outsider, looks like Stage 1
 - No Board ESG Committee
 - Board Charters very lean on ESG
- 4. Best practices offer stark contrasts

Breakout Groups & Feedback



What's in the News?

In recent days . . .



U.K. Tries Climate Reports

Environmental-standards experiment could bring write-downs, risk clarity





In recent days . . .



- Disclose climate risks or face divestment: Investors representing \$9 trillion in Europe. Read
- Australia's biggest pension fund committed to net-zero carbon portfolio by 2050. Read
- The world's largest institutional investors are pushing for 'ESG 3.0' focuses more real-world impacts. Read
- PwC: 77% of institutional investors will stop buying non-ESG products by 2022. Read
- EU Directive in force: increasing shareholder engagement in corporate governance. Read
- "Social" jumped in ranking from #3 last year to #1 ESG factor in the U.S.
 Read



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Coming Soon

- The Conference Board roll-out
- ESG Performance Maps: Special Review
 Session December 4th
- Annual KSI Review
- Schedule 2021 webinars



On behalf of our ESG Navigator team:

Thank You!

Please take 3 minutes and send Gib an email with any comments or suggestions.